

SERV CENTERS OF NEW JERSEY CCBHC

Q1 QUALITY PERFORMANCE INDICATORS

CONSUMERS SERVED

Goal: Greater than 675 served annually.

Q1: Goal met.



REFERRALS THAT PRESENT WITHOUT AN EMERGENT NEED

Goal: Admit in less than 10 days.

Q1: 100% of goal met. Plan to monitor.



REFERRALS THAT PRESENT WITH AN EMERGENT NEED

Goal: Admit in 1 day.

Q1: No consumers presented with emergent needs.



EFFICIENCY CLINICAL PRODUCTIVITY MEASURE

Goal: Productivity rate of 80% or higher each quarter.

Q1: Goal met at 80% productivity rate.



EFFECTIVENESS AT 6-MONTH REASSESSMENT/DISCHARGE

Goal: Consumers will show

- 5% improvement in overall health and mental health
- 5% improvement/reduced substance use
- 5% reduced tobacco use

Q1: This data is no longer being measured. Plan to collect new data for Positive Suicide Screening outcomes for inclusion in Q2 2023 report.

